

# The 'Verification of Benefits' Conversation

In order to determine if therapeutic massage is covered under your insurance plan, please call your insurance company and make sure to get all of the below questions answered. After the conversation, save a physical copy of the answers for your records. **Please Note: Verification of Benefits is not a guarantee of coverage. Final payment determination will be made when your insurance company processes your claim.**

I Spoke To: \_\_\_\_\_

Date: \_\_\_\_\_

Questions	Answers	
1. Is massage a covered benefit?	Yes	No
2. Is it covered when rendered by a Licensed Massage Therapist?	Yes	No
3. Are there any exclusions with regard to massage therapy under this plan?	Yes	No
Exclusions:		
4. Is there a deductible?	Yes	No
Yearly deductible: \$	Amount Already Met: \$	
5. Is a Referral or Prescription needed?	Referral	Prescription
6. Payable at what percent of allowed charges?	%	
7. Is there a Copay?	Yes	No
How much?	\$	
8. Is there a waiting period?	Yes	No
Dates:	From	To
9. Is there a maximum dollar amount or maximum number of visits allowed per year for this benefit?	Yes	No
Maximum \$ Amount:	Maximum # of Visits:	
10. How much of the maximum amount has already been used?	Amount Already Used: \$	

Other Notes: